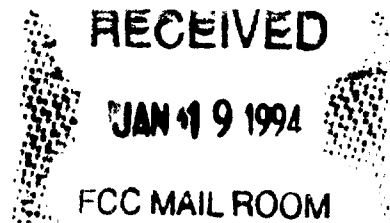


January 10, 1993



Mr. William F. Canton
Acting Secretary
Federal Communications Commission
1919 M Street NW
Washington, D.C. 20554

RE: CC Docket 93-292

Dear Mr. Canton:

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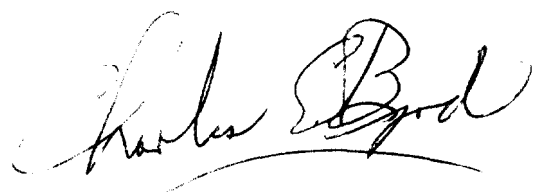
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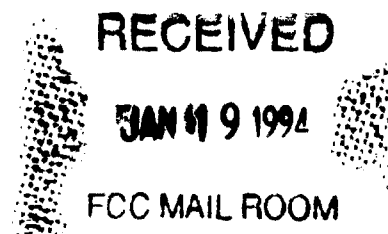
A handwritten signature in black ink, appearing to read "Charles E. Byrd". The signature is fluid and cursive, with a long horizontal line extending from the end of the name.



ROWE INTERNATIONAL, INC. GRAND RAPIDS PLANT 1500 UNION AVE., SE GRAND RAPIDS, MI 49507-1884 TEL: (616) 243-3633

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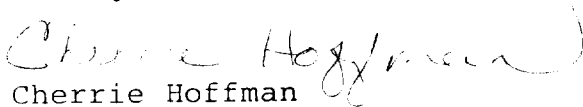
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Sincerely,


Cherrie Hoffman

EASTERN IDAHO REGIONAL MEDICAL CENTER

"Quality People, Quality Care"

January 10, 1993

JAN 19 1994

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Sincerely,

A handwritten signature in cursive script that reads "Shauna M. Smith". The signature is written in dark ink and is positioned below the "Sincerely," text.

January 10, 1993

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Sincerely,

A handwritten signature in black ink, appearing to read "Vern D. Olson", with a long, sweeping horizontal line extending to the right.

Vern D. Olson
Director of Communications
UTAH COUNTY
2855 South State Street
Provo, Utah 84606
801-370-8600



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22ND DISTRICT AGRICULTURAL ASSOCIATION
State of California

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FCC MAIL ROOM

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Sincerely,

A handwritten signature in cursive script, reading "Gayle Hornbeak". The signature is written in dark ink and is positioned below the "Sincerely," text.

William F. Canton
1921 McKinney, Suite 130
P.O. Box 3646
Houston, Texas 77253-0646
Telephone 713 551 7100



January 10, 1993

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Sincerely,


Barbara McCusker
Sr. Telecommunications Analyst



ORIX USA Corporation

600 Wilshire Boulevard, Suite 2000, Los Angeles, CA 90017
Tel: (213) 681-6000, Fax: (213) 681-6001

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Sincerely,

Wilfred Perez
System Manager



Carle Clinic Association

602 West University Avenue, Urbana, IL 61801 Phone: (217) 383-3311

IN FURTHER CORRESPONDENCE REFER TO CHART NUMBER:

January 10, 1993

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Mahomet (217) 586-4901 • Mattoon & Charleston (217) 345-2422 • Monticello (217) 762-2518 • Rantoul (217) 893-3331
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ALAN A. PETERSON, MD
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TIMOTHY R. SCOTT, MD
ROBERT M. SCULLY, MD
RICHARD M. SNOWDEN, MD
JOHN F. STOLL, MD
MARK J. ZAWODNIAC, MD

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JOHN ZECH, MD

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DEBBIE S. BOOTON, MD
RAYMOND L. BURNHAM, MD
ERIC P.S. HO, MD
ELIZABETH C. HOSICK, MD
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D. CRAIG KLUMP, MD
GORDON R. MONTGOMERY, MD
AHMED SAID, MD

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L. SCOTT COOK, MD, PHD

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LYN E. TANGEN, MD

Dermatology

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ANN E. TICE, MD
ROBERT L. WOLF, MD

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DONALD G. BARTLETT, MD
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STEPHEN J. BELGRAVE, MD
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ROBERT J. TURNINGEN, MD
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EDWARD S. WARREN, MD
PETRA K. WARREN, MD
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DAVID L. WHITEHILL, MD
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EUGENE GREENBERG, MD
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DELBERT W. NELSON, MD

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MARCIA JEAN KRUG, PHD
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SUSAN E. MINYARD, PHD
HOLLY N. MIRELL, PHD
JUDY K. OSGOOD, PHD

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FERNANDO GONZALEZ, MD
WILLIAM J. TOLAND, MD
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SANDRA W. REIFSTECK, FACMG
DORAN A. DUNAWAY
ROBERT A. HENDRICKSON
C. CARLETON KING

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However, shared liability only addresses the symptom of the problem of toll fraud and not the cause.

The root of this insidious crime of toll fraud is the hacker community. As the information highway widens, so do the endless opportunities for hackers to compromise our communication systems. I do not believe it when the hackers state they only 'hack' to gain knowledge. If this were the case, there wouldn't be a toll fraud problem. While it is the hacker who breaks in to the systems and sells the information, it is the call sell operations that truly profit from it.

Until we come up with an adequate method for law enforcement to catch and prosecute these criminals, toll fraud will continue to grow beyond the \$5 billion problem it is today. We must develop legislation that clearly defines and penalizes this criminal activity and gives law enforcement the tools it needs to track and prosecute the perpetrators of toll fraud.

Toll fraud is an illegal, fraudulent theft of service. I am encouraged that if we all work together we can make a positive impact on this terrible problem.

Sincerely,

A handwritten signature in cursive script, appearing to read "Lauri Pforr".

Lauri Pforr
Telecommunications Manager
Carle Clinic Association

WATLOW

ELECTRIC MANUFACTURING COMPANY

January 10, 1993

RECEIVED

JAN 19 1994

FCC MAIL ROOM

Mr. William F. Canton
Acting Secretary
Federal Communications Commission
1919 M Street NW
Washington, D.C. 20554

RE: CC Docket 93-292

Dear Mr. Canton:

It was with great interest I read the recent FCC Notice of Proposed Rulemaking concerning Toll Fraud. As a telecommunications professional who is responsible for my company's communications systems, I am encouraged by the proposed rulemaking because even though I have taken each and every protective step recommended by the IXC's and CPE vendors to secure my systems, I can still experience toll fraud. It is impossible to secure my system 100% from fraud.

PBX owners should not be responsible for 100% of the toll fraud if we don't control 100% of our destiny. Since our destiny is not only controlled by our PBX security precautions, but also by the information, services and equipment provided IXCs, LECs and CPEs, the law should reflect that. It is preposterous to think that the IXCs, LECs and CPEs who all have a very important part in this issue, have absolutely no legal obligations to warn customers and therefore, no real incentive to stop fraud.

CPEs should be required to provide warnings about the risks of toll fraud with their equipment and provide recommended counter methods. It is critical that CPEs ship equipment without default passwords which are well known within the hacker community. Passwords should be created during the installation of the equipment with the customers full knowledge. CPEs should be required to include security-related hardware and software in the price of their systems. When you buy a car, the lock and key are provided in the design and price of the car. Not an adjunct that you have to purchase later.

While the programs offered by IXCs, such as MCI Detect, AT&T NetProtect and Sprint Guard have broken new ground in relation to preventing toll fraud, they still don't do enough. Some of these services are too expensive for smaller companies and the educational information is superficial. Monitoring by the IXCs should be a part of the basic interexchange service offerings, as all companies, large and small, are vulnerable to toll fraud. If the IXCs were monitoring all traffic, there wouldn't be any cases of toll fraud for periods longer than a day.

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List ABCDE

As hackers begin new methods of breaking in to systems by using local lines instead of 800 numbers, the LECs should be required to offer monitoring services similar to the IXC's.

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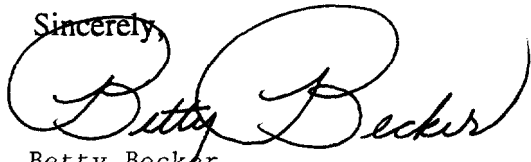
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Toll fraud is an illegal, fraudulent theft of service. I am encouraged that if we all work together we can make a positive impact on this terrible problem.

Sincerely,

A handwritten signature in cursive script that reads "Betty Becker". The signature is written in dark ink and is positioned above the printed name.

Betty Becker
Systems Administration



VICTOR PRODUCTS DIVISION • DANVILLE GASKET PLANT

January 10, 1993

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JAN 19 1993

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Acting Secretary
Federal Communications Commission
1919 M Street NW
Washington, D.C. 20554

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List ABCDE

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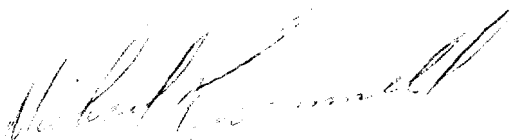
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Sincerely,

A handwritten signature in dark ink, appearing to read "Michael J. Smith", written in a cursive style.



**ITT Residential
Capital Corporation**

January 12, 1994

JAN 19 1994

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Acting Secretary
Federal Communications Commission
1919 M Street NW
Washington, DC 20554

RE: CC Docket 93-292

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As hackers begin new methods of breaking into systems by using local lines instead of 800 numbers, the LECs should be required to offer monitoring services similar to the IXCs.

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Mr. William F. Canton
January 12, 1994
Page Two

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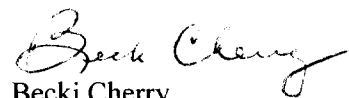
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Toll fraud is an illegal, fraudulent theft of service. I am encouraged that if we all work together we can make a positive impact on this terrible problem.

Sincerely,

A handwritten signature in cursive script, appearing to read "Becki Cherry".

Becki Cherry
Facilities/Telecommunications Coordinator



Sisters of Mary
of the Presentation

st. MARGARET's hospital

600 East First Street

Spring Valley, Illinois 61362

815-664-5311

815-223-5346

January 12, 1994 **RECEIVED**

JAN 19 1994

FCC MAIL ROOM

Mr. William F. Canton
Acting Secretary
Federal Communications Commission
1919 M Street NW
Washington, D.C. 20554

RE: CC Docket 93-292

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Sincerely,

A handwritten signature in cursive script, appearing to read "Stephen A. Lord". The signature is written in dark ink and is positioned below the word "Sincerely,".